



# MIEUX ACCUEILLIR

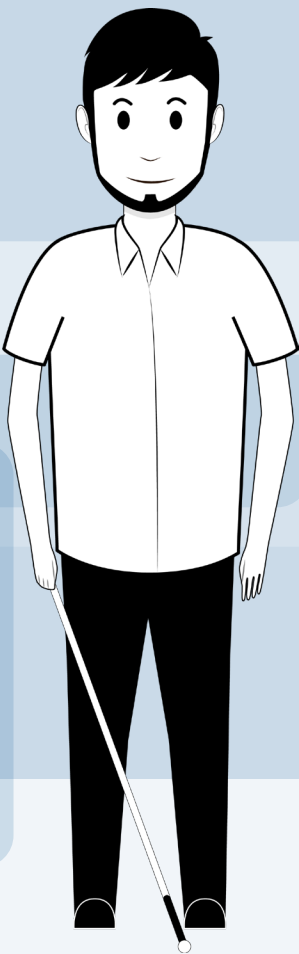
## LES PERSONNES HANDICAPÉES

### DISABILITY ETIQUETTE: PEOPLE WITH VISUAL IMPAIRMENTS

Visual impairments present as the permanent inability to see fine details, to identify people and objects in the surrounding area, and to move about in an unfamiliar environment, even when eyeglasses or contact lenses are worn.

People with visual impairments may use braille or a screen reader with a speech mode to communicate. These readers convert text into speech.

People with visual impairments may use a white cane, a seeing-eye dog or ask someone for help in order to move about safely.



#### DID YOU KNOW THAT...

most people with visual impairments have residual vision? In other words, they may see to a certain extent (central vision, peripheral vision, blurred vision, floaters). However, some people are totally blind.

#### DISABILITY ETIQUETTE TIPS

- Make sure the premises are accessible by keeping the entranceway, hallways and doors unobstructed.
- If the doors don't open automatically, keep them completely open or closed.
- To describe a place or give directions, use specific words (for example, left, right, straight ahead, in back).
- Don't raise your voice.
- Ask first before offering to guide a person.
- If the person asks you for help filling out a form, you can either do so or provide the person with the document in the format that will allow them to do it on their own.