



MIEUX ACCUEILLIR

LES PERSONNES HANDICAPÉES

DISABILITY ETIQUETTE: PEOPLE WITH INTELLECTUAL DISABILITIES

Intellectual disabilities are characterized by difficulties with intellectual functions and adaptive behaviour.

People with intellectual disabilities have trouble understanding abstract concepts or foreseeing consequences.

They may also have trouble with conceptual, social or practical skills (for example, understanding or using money, social interaction and daily activities such as getting meals, housekeeping and personal hygiene).



DID YOU KNOW THAT...

people with intellectual disabilities can learn and understand to a certain extent? They have aptitudes, skills and abilities they can develop themselves or with the right support.

DISABILITY ETIQUETTE TIPS

- Make sure the person understands your message:
 - Use short sentences and simple words.
 - Use visual cues to show what you're saying.
 - Ask closed-ended questions or ask the person to repeat what you said in their own words.
- Give the person time to express their needs without interrupting them and become familiar with how they express themselves.
- If the person has trouble reading or writing, help them by reading the information aloud and simplifying it.
- If the person has a decision to make, explain the options and consequences clearly.